NEBRASKA CONTINUOUS QUALITY IMPROVEMENT (CQI)



Child Protection & Safety

Our Vision: Children are safe and healthy and have strong, permanent connections to their families.

Our Commitments:

- 1. Children are our #1 priority
- 2. We respect and value parents and families
- 3. We value partnerships
- 4. We are child welfare professionals

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Nebraska Federal Indicators Matrix June 2015

DHHS	Absence of Maltreatment Recurrence	Absence of Maltreatment in Foster Care	Timeliness and Permanency of Reunification	Timeliness of Adoption	Permanency for Children in Foster Care	Placement Stability
Federal Target:	94.60%	99.68%	122.6	106.4	121.7	101.5
Eastern	94.30%	99.61%	112.5	136.1	154.2	109.7
Southeast	92.89%	99.92%	122.2	142.0	137.1	110.8
Central	91.66%	99.85%	125.0	159.7	158.8	112.3
Northern	98.93%	99.87%	140.9	152.4	166.2	116.9
Western	94.02%	99.82%	120.9	152.4	181.0	116.8
State	94.18%	99.77%	119.4	144.6	154.3	111.1

Note: Youth throughout the state who are placed in YRTC are reflected in the Federal Measures for the Central and Southeast Service Areas due to the YRTC's being located in Kearney and Geneva.



Nebraska Federal Indicators Matrix

Division of Children and Family Services

	Absence of Absence of Maltreatment Maltreatment in Foster Recurrence Care						Timeliness and Permanency of Reunification					Timeliness of Adoption					Permanency for Children in Foster Care					Placement Stability								
Federal Target:		9	4.60 9	%			9	9.689	%			;	122.6	5				106.4	1			;	127.7	7			101.5			
Dates	Mar-06	Jun-08	Jun-10	Jun-12	Jun-14	Mar-06	Jun-08	Jun-10	Jun-12	Jun-14	Mar-06	90-unc	Jun-10	Jun-12	Jun-14	Mar-06	Jun-08	Jun-10	Jun-12	Jun-14	Mar-06	Jun-08	Jun-10	Jun-12	Jun-14	Mar-06	Jun-08	Jun-10	Jun-12	Jun-14
Eastern	92.8%	91.2%	91.4%	%6'26	97.03%	%72.66	%89.66	99.64%	99.62%	99.43%	118.4	110.0	115.4	111.9	114.85	76.1	101.6	107.3	100.4	131.49	141.4	141.6	146.3	152.2	150.61	1.88	88.9	91.6	7.76	103.24
Southeast	88.3%	91.7%	92.7%	88.5%	95.57%	99.75%	%29.66	99.73%	99.31%	99.94%	123.5	97.1	102.0	113.8	120.89	90.5	109.5	124.4	133.5	136.18	146.6	152.8	157.4	153.0	155.17	9.68	95.7	92.6	100.2	100.20
Central	92.2%	93.7%	95.5%	92.2%	94.94%	%02'66	99.58%	%88.66	%88.66	100.00%	125.1	102.5	118.1	122.5	113.53	80.1	131.6	102.2	148.5	118.62	158.2	151.9	138.8	177.0	166.72	83.8	88.3	90.7	95.2	102.36
Northern	90.3%	92.0%	93.9%	93.7%	95.93%	99.53%	99.74%	%62'66	97.95%	99.75%	115.0	125.3	126.5	126.2	124.11	94.8	112.4	138.4	119.0	132.27	145.6	156.9	155.8	169.5	158.13	87.6	83.6	89.4	93.2	111.13
Western	92.3%	95.0%	95.7%	91.7%	95.67%	%82'66	99.91%	%82.66	%88.66	%29.66	127.5	108.5	125.8	115.5	110.49	84.7	76.9	129.8	135.1	142.52	142.3	153.3	160.4	170.2	155.37	9:58	90.6	85.3	93.4	102.84
State	%9.06	92.1%	92.7%	91.4%	96.02%	%02'66	%02'66	99.72%	99.43%	99.70%	117.8	105.0	114.0	112.8	116.97	87.3	105.0	117.6	119.1	127.11	144.5	149.5	148.2	155.6	153.72	87.1	90.0	91.6	97.0	103.10

8/19/2014 Prepared by: A. Wilson

= Passing the Federal Indicator = Not Passing the Federal Indicator

^{*} This chart was added to the CQI document in August 2014

CHAPTER 1: PREVENTION AND EARLY INTERVENTION

OUTCOME STATEMENT: CHILDREN AND FAMILY WILL HAVE TIMELY ACCESS TO THE SERVICES AND SUPPORT THEY NEED.

Goal Statement: Build infrastructure to support at-risk families;

- Primary Prevention Targeted to general population, aimed at educating the public about child abuse and neglect, with the goal of stopping abuse before it happens.
- Secondary Prevention Targeted to individual or families in which maltreatment is more likely
- Tertiary Prevention Targeted toward families in which abuse has already occurred

Safely Decrease the Number of State Wards

Strengths/Opportunities:

July 2015: Reduction of 1,282 wards since June 2013.

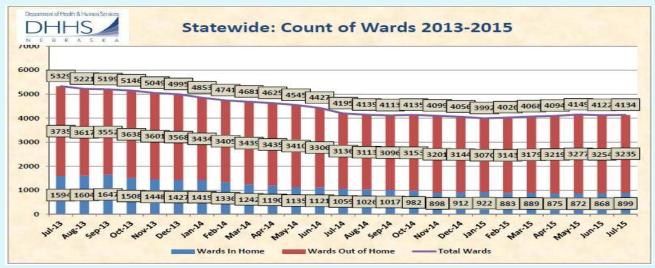
Barriers:

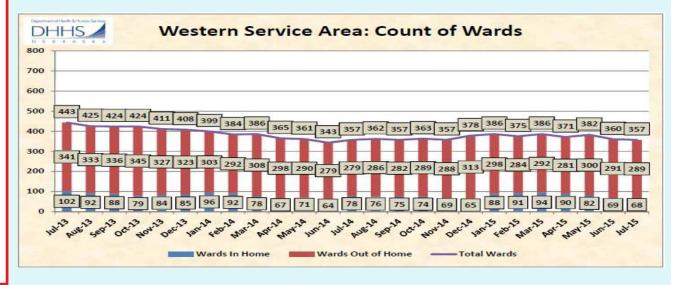
Action Items:

CQI Team Priority:

Statewide

OUTCOME STATEMENT: Children and Families Will Have Timely Access to the Services and Support They Need





*LB 961 directs DHHS to realign the Western, Central, and Northern Service Areas to be coterminous with the District Court judicial districts. The baseline data from July 2, 2012 reflects this geographical change.

Data Review Frequency: Quarterly

Safely Decrease the Number of State Wards

Strengths/Opportunities:

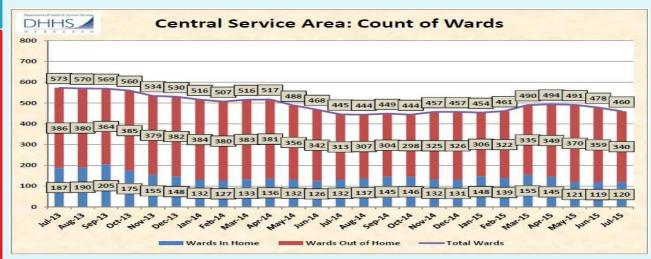
Barriers:

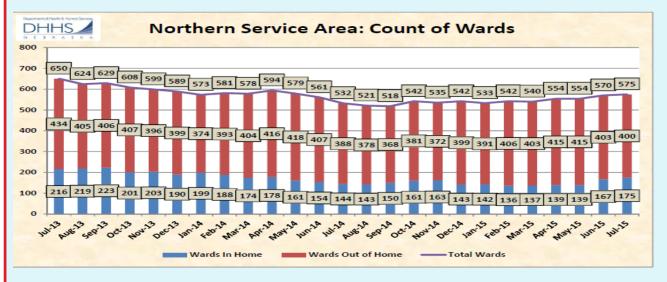
Action Items:

CQI Team Priority:

* Statewide

OUTCOME STATEMENT: Children and Families Will Have Timely Access to the Services and Support They Need





*LB 961 directs DHHS to realign the Western, Central, and Northern Service Areas to be coterminous with the District Court judicial districts. The baseline data from July 2, 2012 reflects this geographical change.

Data Review Frequency: Quarterly

Safely Decrease the Number of State Wards

Strengths/Opportunities:

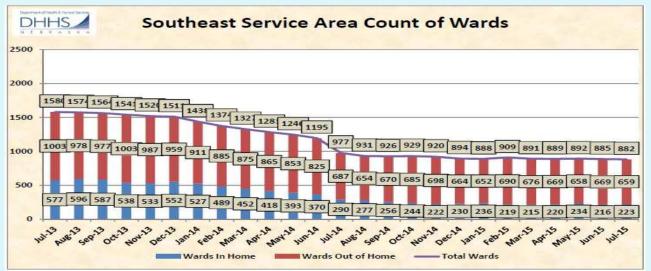
Barriers:

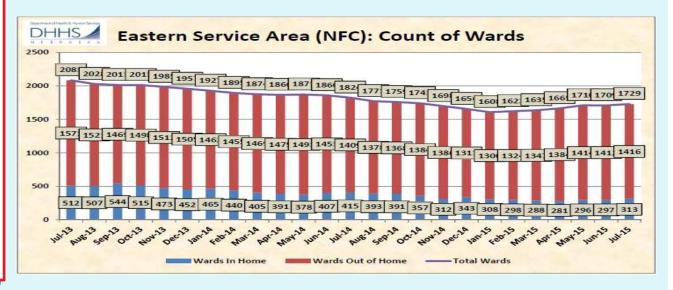
Action Items:

CQI Team Priority:

* Statewide

OUTCOME STATEMENT: Children and Families Will Have Timely Access to the Services and Support They Need





Data Review Frequency: Quarterly

*LB 961 directs DHHS to realign the Western, Central, and Northern Service Areas to be coterminous with the District Court judicial districts. The baseline data from July 2, 2012 reflects this geographical change.

CHAPTER 2: SAFETY

OUTCOME STATEMENT: CHILDREN INVOLVED IN THE CHILD PROTECTION SYSTEM ARE SAFE

Goal Statement: CFS will have a timely response to reports of child abuse and neglect reports and conduct quality safety and risk assessments.

CPS Intakes Accepted

Strengths/Opportunities:

*Eastern, Northern and Southeast saw an increase in CPS Intakes accepted in 2015 compared to the same period of time (Jan-April) in 2014.

*ESA and NSA have seen stair step increases for the past 3 years.

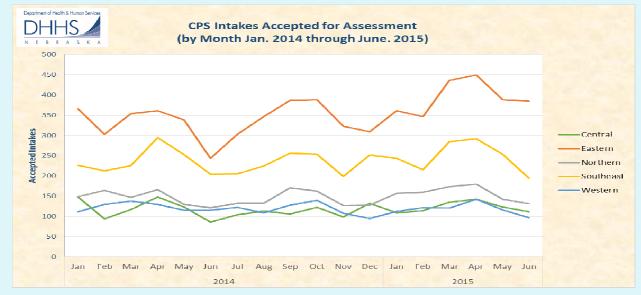
*ESA saw the most increase between 2014 and 2015.

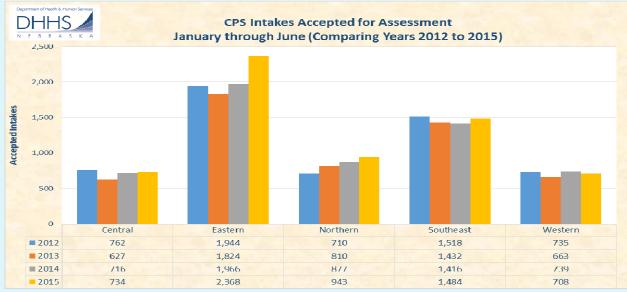
*Each Service Area saw a decrease in number of intakes between May and June 2015.

Barriers:

Action Items:

OUTCOME STATEMENT: Children Involved in the Child Protection System are Safe





Data Review Frequency: Quarterly

Absence of Maltreatment in Six Months

Strengths/Opportunities:

June 2015:

* State performance is below the target goal. NSA is the only area meeting this goal.

Barriers:

Action Items:

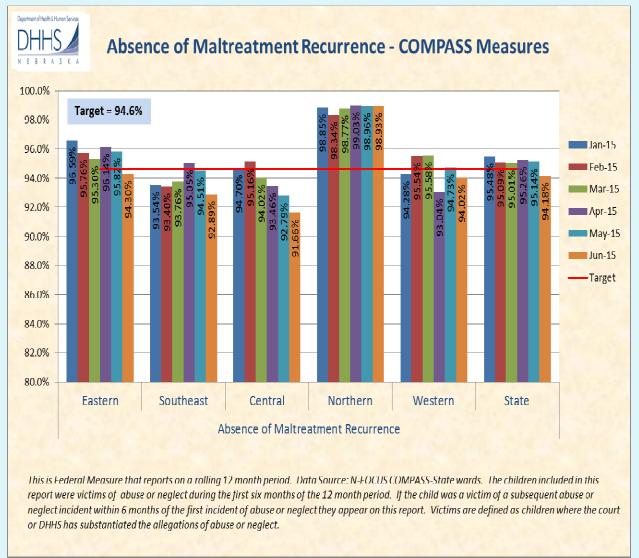
CQI Team Priority:

*Statewide External Stakeholder Team

*Western and Southeast Service Areas

*Refer to Local Service Area Action Plan Forms for detailed Action Items and Strategies for each Service Area.

OUTCOME STATEMENT: Children Involved in the Child Protection System are Safe



IA – Investigation Timeframes

Strengths/Opportunities:

July 2015: SESA has the lowest number of IA's not finalized while the Tribes has the highest number.

On 7/28/15 there were 912 Initial
Assessments that were not finalized for
the entire State. 71% of those belong
ESA and the Tribes.

Barriers:

- ESA & NSA: Staff Vacancies
- Tribes: Time to document assessments and increase knowledge and ability to document SDM Assessments on N-FOCUS.

Action Items:

CQI Team Priority:

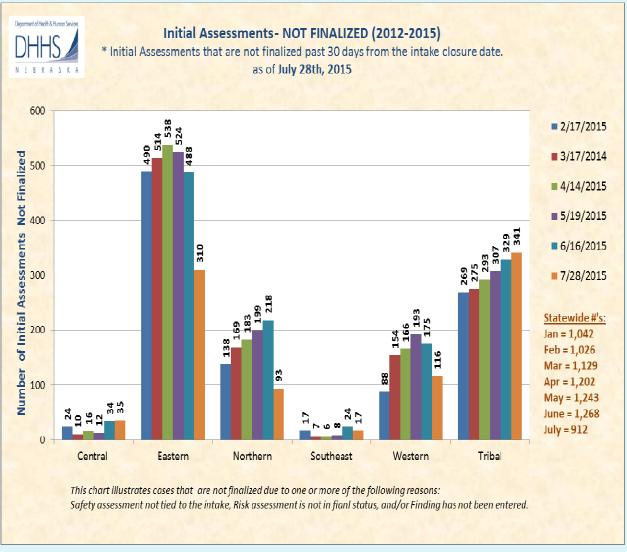
Western Service Area

*Refer to Local Service Area Action Plan Forms for detailed Action Items and Strategies for each Service Area.

Data Review Frequency: Monthly

OUTCOME STATEMENT: Children Involved in the Child Protection System are Safe







Data is part of CFSR Item #4 (Risk and Safety Management).

IA - Contact Timeframes

Strengths/Opportunities:

June 2015:

*Increase in performance for P1 and P2 priority contact timeframes.

*The most common reason for missed contacts was due to no assessments found on N-FOCUS.

Barriers:

Action Items:

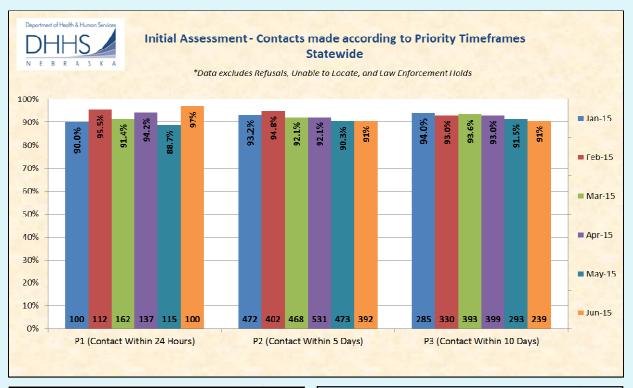
CQI Team Priority:

Western Service Area

*Refer to Local Service Area Action Plan Forms for detailed Action Items and Strategies for each Service Area.

OUTCOME STATEMENT: Children Involved in the Child Protection System are Safe





Reason for Missed Contacts	
Intake not tied to Assessment (No Assessment Found)	25
Contact Made After Report Ran	3
Contact Not Timely	20
Incorrect ARP Number	6
Contact Made Prior to Intake Accepted	5
No Identified Victim	2
Total	61

Count Missed by Admin	
Omaha-Spears	3
Santee - Thomas	6
Winnebago- Painter	4
SESA - Bro	8
SESA - Jelinek	1
ESA-Baker	13
ESA - Pitt	5
ESA - Nawrocki	1
NSA - Ullrich	7
CSA - Stolz	1
CSA - Zimmerman	12
Total	61

Note: Intakes accepted for APSS or OH investigations were included in this measure for the first time in November 2013.



Data Review Frequency: Monthly

Data is part of CFSR Item #1 (Timeliness of Initiating Investigations)

IA - Contact Timeframes

Strengths/Opportunities:

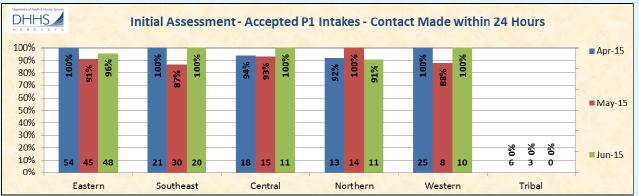
June 2015: WSA had 100% for P1, P2, and P3 contacts this month.

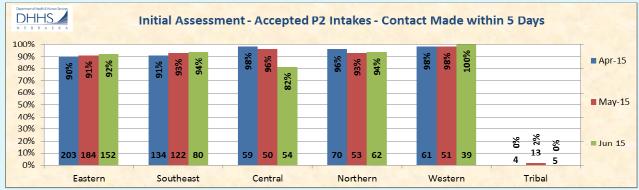
Barriers:

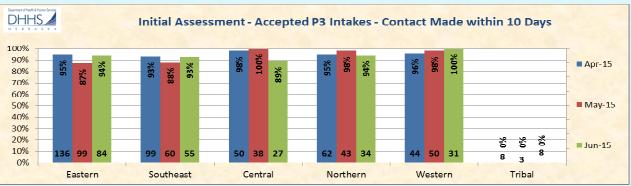
Action Items:

OUTCOME STATEMENT: Children Involved in the Child Protection System are Safe













Data is part of CFSR Item #1 (Timeliness of Initiating Investigations)

Absence of Maltreatment in Foster Care

Strengths/Opportunities:

June 2015: ESA is currently not meeting this goal. Statewide performance is at 99.77%.

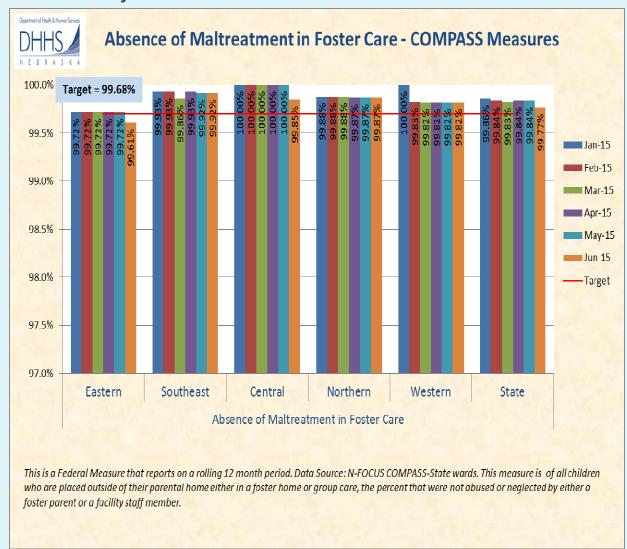
Barriers:

Action Items:

CQI Team Priority:

*Statewide External Stakeholder Team

OUTCOME STATEMENT: Children Involved in the Child Protection System are Safe





CHAPTER 3: PERMANENCY

OUTCOME STATEMENT: CHILDREN WILL ACHIEVE TIMELY PERMANENCY (Reunification, Guardianship, Adoption and Independent Living)

Goal Statement: Front End – Children will remain home whenever safely possible. Children in out-of-home care will achieve timely permanency

Youth Placed Out of State

Strengths/Opportunities:

July 2015:

On 7/27/15– there were 153 youth placed outside of Nebraska.

- 31% 48 of these youth are placed in congregate care.
- 56% 85 of these youth are placed in neighboring states (IA, KS, CO, MO and SD).

Total Number of Youth Out of State;

July 2014 = 131

August 2014 = 130

September 2014 = 144

October 2014 = 146

November 2014 = 142

January 2015 = 133

February 2015 = 143

March 2015 = 157

April 2015 = 150

May 2015 = 148

June 2015 = 148

July 2015 = 153

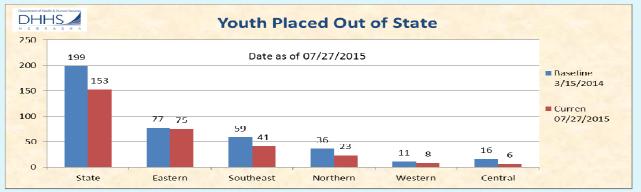
Barriers:

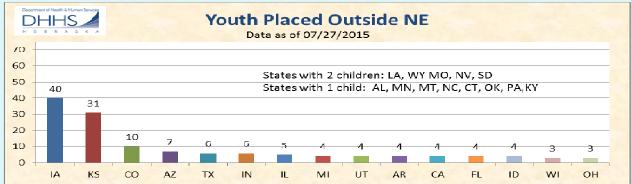
Action Items:

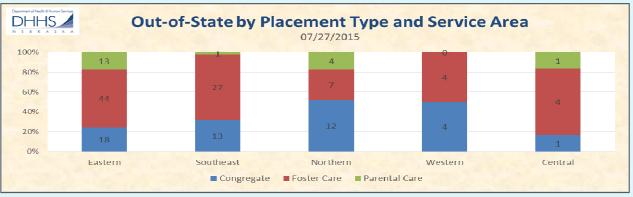
Refer to Local Service Area or Tribal Action Plan Forms for detailed Action Items and Strategies for each Area/Tribe.

Data Review Frequency: Monthly

OUTCOME STATEMENT: Children Will Achieve Timely Permanency







^{*}Includes all youth and all placements out of Nebraska (parent/congregate/foster). Excluding Tribal Youth.

Youth Placed Out of State

Strengths/Opportunities:

July 2015:

- 54% or 26 out of 48 of the youth placed in congregate care are placed in the following neighboring states – IA, KS, CO, MO, and SD. At times, placement in these bordering states is in closer proximity to the youth's parents.
- 4 youth have been placed in congregate care for 2 or more years.
- 54% or 26 out of 48 of the youth in congregate care have been in out of state placement for over 180 days (6 months or more).

Barriers:

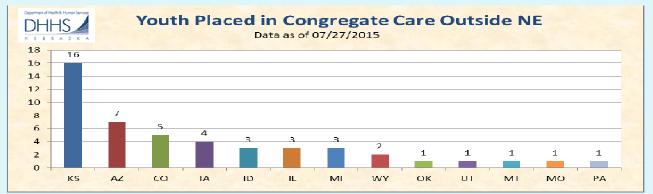
Action Items:

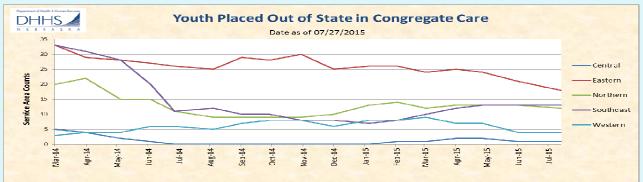
CQI Team Priority:

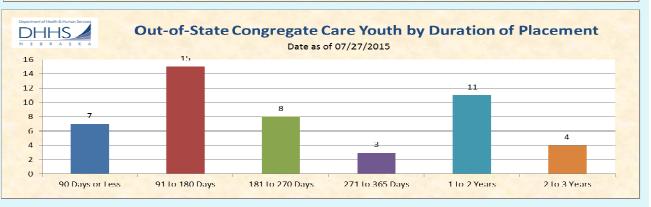
Refer to Local Service Area or Tribal Action Plan Forms for detailed Action Items and Strategies for each Area/Tribe.

Data Review Frequency: Monthly

OUTCOME STATEMENT: Children Will Achieve Timely Permanency







*Includes all youth and all placements out of Nebraska (parent/congregate/foster). Excluding Tribal Youth.

CFS Supervisor Periodic Review

Strengths/Opportunities:

June 2015

*Statewide = 86.8%

*Highest Performance = YRTC (99.0%)

*Lowest Performance = Tribes (2.2%)

Barriers:

Action Items:

*Seth Coates will lead a workgroup to review expectations for supervisory reviews. Workgroup will make recommendations to the SAA's and present at the statewide CQI team for discussion.

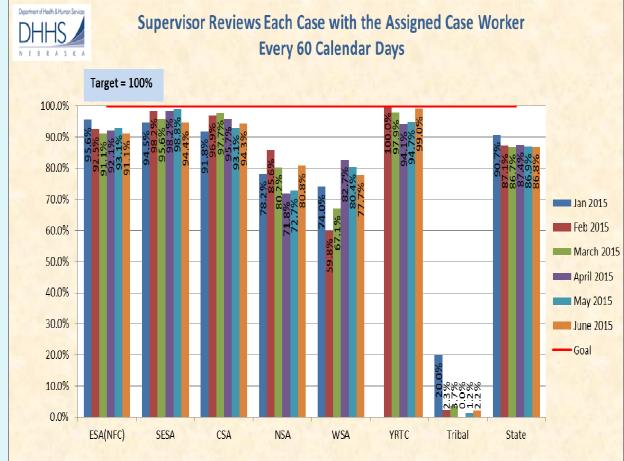
CQI Team Priority:

Refer to Local Service Area or Tribal Action Plan Forms for detailed Action Items and Strategies for each Area/Tribe.

Data Review Frequency: Monthly

OUTCOME STATEMENT: Children Will Achieve Timely Permanency





Supervisors will conduct periodic reviews of each case with the assigned caseworker every 60 calendar days and document the review on N-FOCUS. A supervisory review is required for cases that meet the following criteria: 1.) All cases that have a state ward or non-court involved child on the last day of the month, 2.) The child must have been a state ward or non-court involved for the last 60 days. The measure is based on documentation in the Consultation Points - Periodic Review/Evaluation narrative field on N-FOCUS. (Data Source: N-FOCUS Supervisor Review data/Infoview Report).



Placement Change Documentation w/in 72 hours

Strengths/Opportunities:

June 2015:

- *Increase in statewide performance to 90.2%
- * WSA has achieved 100% in this measure the last two months.

State performance was at 56% in May 2012.

Barriers:

Action Items:

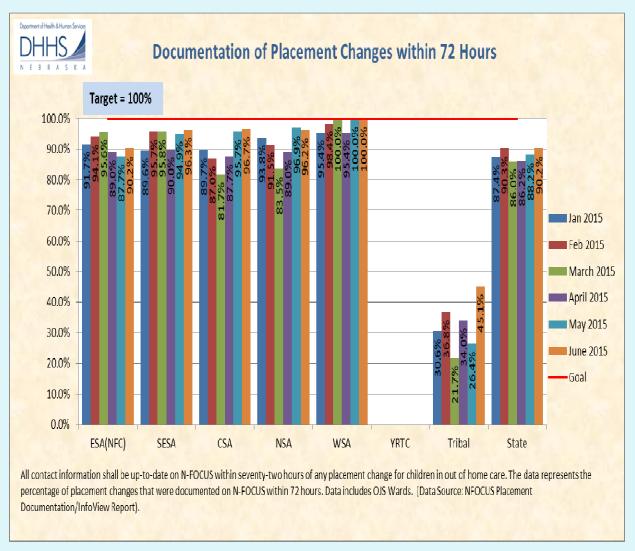
CQI Team Priority:

*Northern Service Area

*Tribes

Refer to Local Service Area or Tribal Action Plan Forms for detailed Action Items and Strategies for each Area/Tribe.

OUTCOME STATEMENT: Children Will Achieve Timely Permanency



Data Review Frequency: Monthly

Family Team Meeting Frequency

Strengths/Opportunities:

June 2015:

- *State performance decreased to 93.7%.
- *YRTC has the highest score at 100.0%.
- *Tribes have the lowest score at 21.6%.

Note: The State performance was at 76.2% in May 2012.

Barriers:

-Lack of documentation in tribal cases.

Action Items:

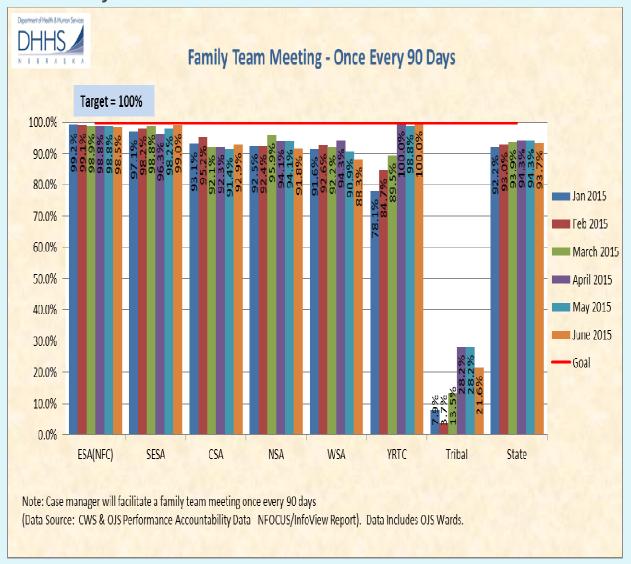
*The New FTM Policy and Procedures Memo was sent to the field on 6/17/15

CQI Team Priority:

*Tribes

Refer to Local Service Area or Tribal Action Plan Forms for detailed Action Items and Strategies for each Area/Tribe.

OUTCOME STATEMENT: Children Will Achieve Timely Permanency



Data Review Frequency: Monthly

Case Plans Created within 60 Days

Strengths/Opportunities:

June 2015:

*Statewide performance decreased to 71.9%

*YRTC has the highest number of case plans created in 60 days (90.9%).

*Tribes have the lowest (5.0%).

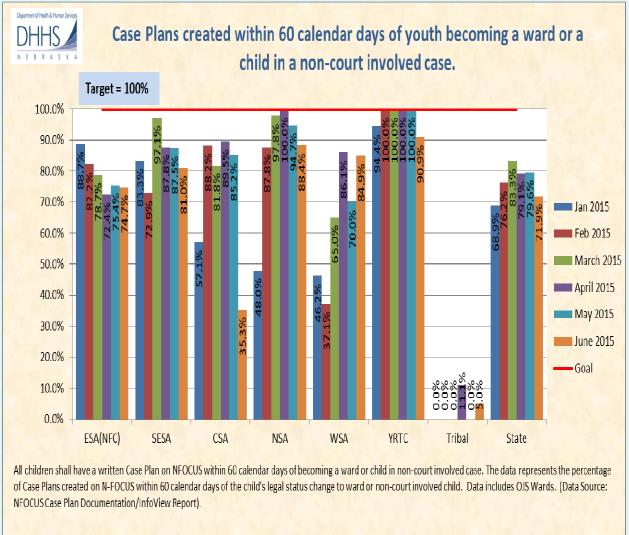
Barriers:

Action Items:

CQI Team Priority:

OUTCOME STATEMENT: Children Will Achieve Timely Permanency





Data Review Frequency: Monthly

Worker Contact with Mother and Father

Strengths/Opportunities:

June 2015:

Decrease in contact with mothers to 70.0%. Contact with fathers decreased to 39.9%.

* Note: The performance accountability report was modified to require a contact for all parents whose rights are still intact regardless of the child's permanency goal. Prior to this, the report did not require a parent contact for all youth whose permanency goals were adoption, guardianship or independent living.

Barriers:

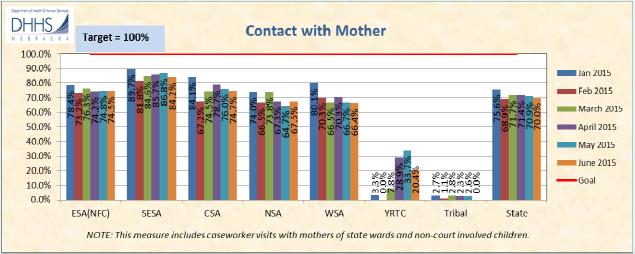
* Identification and engagement of noncustodial parents, especially fathers.

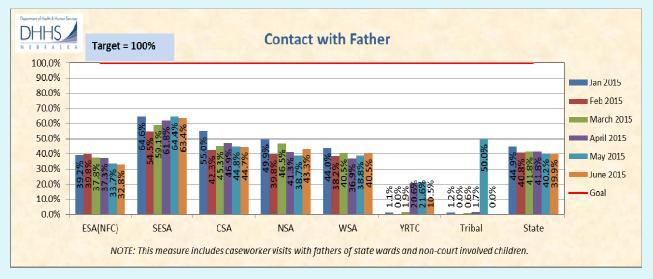
Action Items:

- Policy Team is working on 2 different memo's to address placement and due diligence efforts to engage the child's mother and father.
- A quick tip will be develop to provide additional guidance to staff to assist with efforts to locate and engage the non-custodial parent, especially when working with a mother who does not want to involve the child's father in non court cases
- Changes are being made on N-FOCUS to enable workers to reflect efforts to contact and engage the mother and father.

OUTCOME STATEMENT: Children Will Achieve Timely Permanency







*Note: Data includes parent contact in both court & non-court involved cases.



Data Review Frequency: Monthly

Data is part of CFSR Item #20 (Caseworker visit with mother/father). Data added to CQI document on 6/2014

Federal Visitation with State Wards

Strengths/Opportunities:

June 2015:

*New Fed Fiscal Year began in October 2013. The Federal Measure is 90%, this will increase to 95% in 2015. NE has set goal at 95% in preparation for the change with the federal measure.

*State performance decreased to 95.0% this month. Performance is 97% and above for all Service Areas, 82.9% for YRTC, and 31.6% for Tribal Cases.

Note: In SFY11, NE reported 48.4% monthly child contact with this federal measure! WOW!!!

Barriers:

-Lack of documentation in tribal cases

Action Items:

CQI Team Priority:

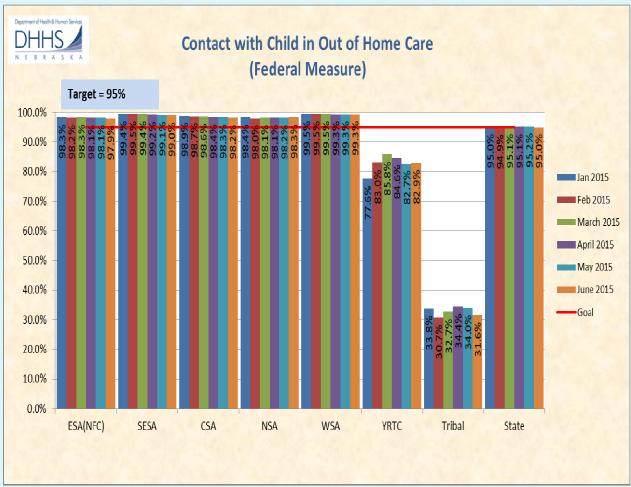
*Tribes

*Refer to Local Service Area or Tribal Action Plan Forms for detailed Action Items and Strategies for each Area/Tribe.

Data Review Frequency: Monthly

OUTCOME STATEMENT: Children Will Achieve Timely Permanency





Case manager will have monthly face to face contact with the child. This federal visitation requirement is a cumulative measure for the federal fiscal year (October to December). Youth are required to be visited 95% of the months they are in out of home care. Data includes OJS Wards. (Data Source: Federal Visitation Data - NFOCUS/InfoView Reports). Starting Aug 2014 – data includes court youth placed at home on trial home visit.



Data is part of CFSR Item #19 (Caseworker visit with the child).

Monthly Contact with State Wards and Non-Court Involved Child

Strengths/Opportunities:

June 2015: Non Court Case - statewide performance decreased to 86.3%.

Note: In May 2012, the state performance was at 53.4% for this measure.

June 2015: State Wards - statewide decreased to 94.3%.

Barriers:

-Lack of documentation in tribal cases

Action Items:

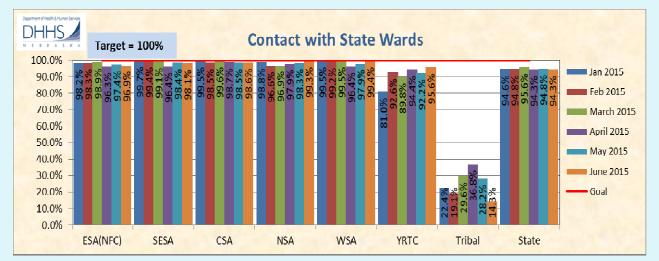
CQI Team Priority:

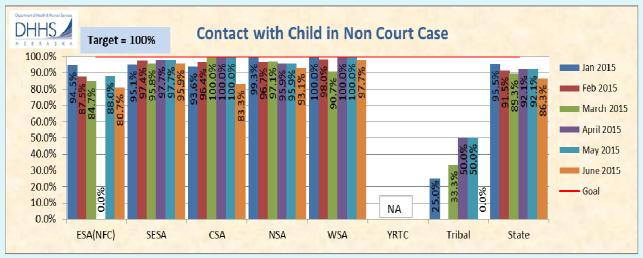
Refer to Local Service Area Action Plan Forms for detailed Action Items and Strategies for each Service Area.

Data Review Frequency: Monthly

OUTCOME STATEMENT: Children Will Achieve Timely Permanency







Case manager will have monthly face to face contact with the child (Data Source: CWS & OJS Performance Accountability Data - NFOCUS/InfoView Reports).



Data is part of CFSR Item #19 (Caseworker visit with the child).

Permanency for Children in Foster Care

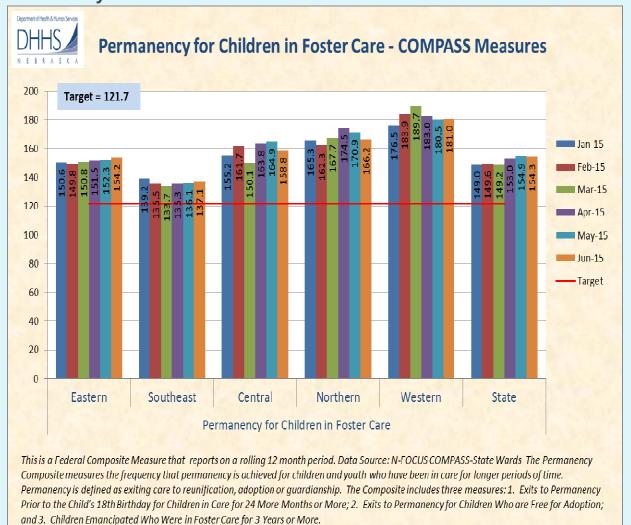
Strengths/Opportunities:

June 2015: All Service Areas continue to meet the target goal for this measure.

Barriers:

Action Items:

OUTCOME STATEMENT: Children Will Achieve Timely Permanency



Timeliness of Adoption

Strengths/Opportunities:

June 2015: All service areas continue to meet the target goal for this measure.

Barriers:

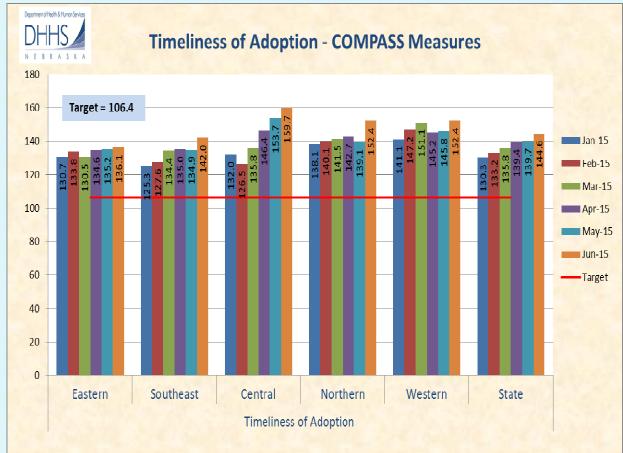
Action Items:

CQI Team Priority:

*Central Service Area

Refer to Local Service Area Action Plan Forms for detailed Action Items and Strategies for each Service Area.

OUTCOME STATEMENT: Children Will Achieve Timely Permanency



This is a Federal Composite Measure: Data Source: N-FOCUS COMPASS-State wards. This is a Federal measure that reports on a rolling 12 month period. The Adoption Composite measures the timeliness of adoptions and includes the following five measures: Adoption in less than 24 Months, Median Time to Adoption, Children in care for 17 Months or Longer Who Are Adopted by the End of the Year, Children in Care for 17 Months or Longer Who Are Legally Free for Adoption within 6 Months, and Children Who Are Legally Free for Adopted within 12 Months.

Strengths/Opportunities:

June 2015: NSA and CSA are currently meeting this measure. WSA and SESA saw an increase in performance while ESA saw a decrease.

Barriers:

Action Items:

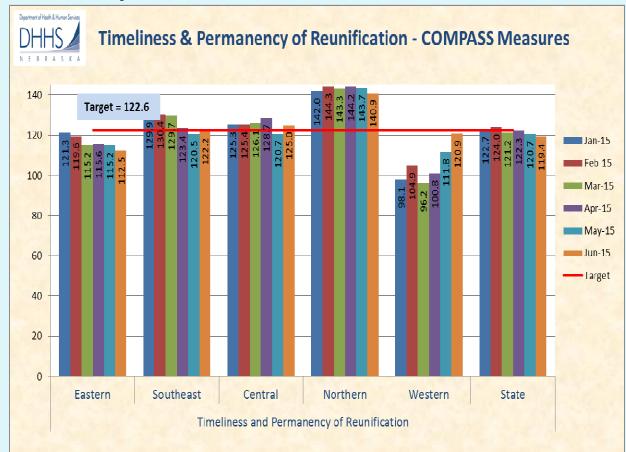
CQI Team Priority:

*Statewide External Stakeholder Team

*Eastern, Northern, Southeast and Western Service Areas

*Refer to Local Service Area Action Plan Forms for detailed Action Items and Strategies for each Service Area.

OUTCOME STATEMENT: Children Will Achieve Timely Permanency



This is a Federal Composite Measure. Data Source: N FOCUS COMPASS State Wards. This is a Federal Measure that reports on a rolling 12 month period. The Reunification Composite measures the timeliness of reunification and whether the reunification was permanent over a specific period of time. The Reunification Composite includes four measures: Reunification in Less Than 12 Months, Median Time to Reunification, Entry Cohort Reunification in Less Than 12 Months, and Permanence of Reunification.

Strengths/Opportunities:

June 2015: 65.2% of the exits to reunification happen between 0-12 months.

Barriers:

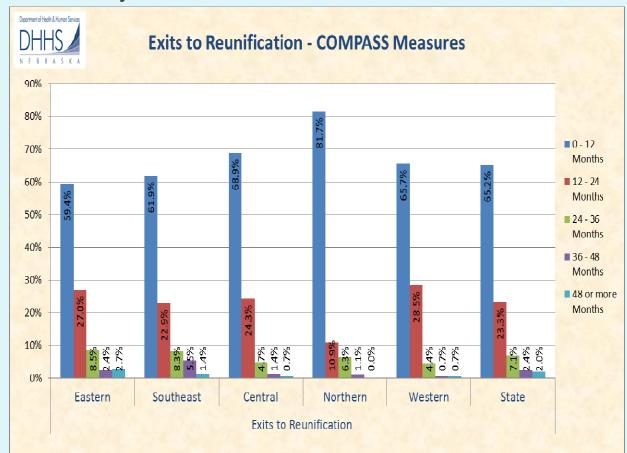
Action Items:

CQI Team Priority:

*Eastern, Northern, Southeast and Western Service Areas

*Refer to Local Service Area Action Plan Forms for detailed Action Items and Strategies for each Service Area.

OUTCOME STATEMENT: Children Will Achieve Timely Permanency



This is a Federal Composite Measure. Data Source: N-FOCUS COMPASS-State Wards. This is a Federal Measure that reports on a rolling 12 month period. For the reporting year, of all children discharged from foster care to reunification who had been in foster care for 8 days or longer, the percent that met either of the following criteria: (1) the child was reunified in less than 12 months from the date of the latest removal from the home, or (2) the child was placed in a trial home visit within 11 months of the date of the latest removal and the child's last placement prior to discharge to reunification was the trial home visit. (Exil Cohorl)

Strengths/Opportunities:

June 2015: No Service Area is currently meeting this measure. Statewide performance is at 34.3%.

*NSA and ESA have seen stair step decline in the last 6 months.

Barriers:

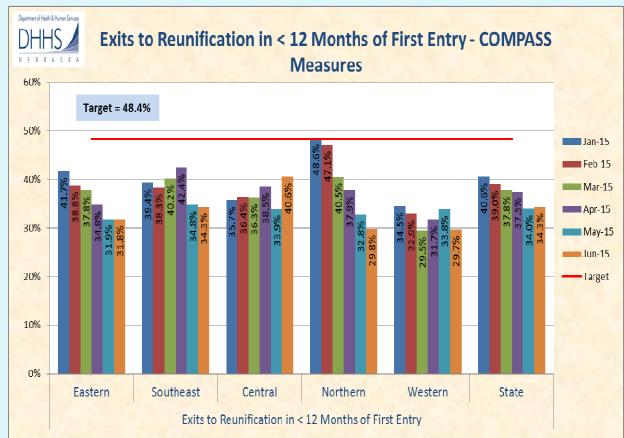
Action Items:

CQI Team Priority:

*Eastern, Northern, Southeast and Western Service Areas

*Refer to Local Service Area Action Plan Forms for detailed Action Items and Strategies for each Service Area.

OUTCOME STATEMENT: Children Will Achieve Timely Permanency



This is a Federal Composite Measure. Data Source: N-FOCUS COMPASS-State Wards. This is a Federal Measure that reports on a rolling 12 month period. For the prior reporting year, of all children entering foster care in the second 6 months of the year who remained in foster care for 8 days or longer, the percent who met either of the following criteria: (1) the child was reunified in less than 12 months from the date of entry into foster care, or (2) the child was placed in a trial home visit in less than 11 months from the date of entry into foster care and the trial home visit was the last placement setting prior to discharge to reunification. (Entry Cohort)

Strengths/Opportunities:

June 2015: Statewide Median Months in care is 8.2. NSA (6.3) is closest to the target goal.

Barriers:

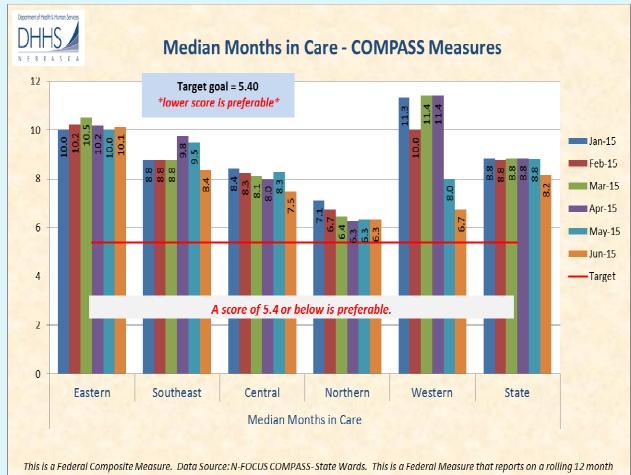
Action Items:

CQI Team Priority:

*Eastern, Northern, Southeast and Western Service Areas

*Refer to Local Service Area Action Plan Forms for detailed Action Items and Strategies for each Service Area.

OUTCOME STATEMENT: Children Will Achieve Timely Permanency



This is a Federal Composite Measure. Data Source: N-FOCUS COMPASS-State Wards. This is a Federal Measure that reports on a rolling 12 mont period. For the reporting year, of all children discharged from foster care to reunification who had been in foster care for 8 days or longer, the median length of stay in months from the date of the most recent entry into foster care until either of the following: (1) the date of discharge to reunification; or (2) the date of placement in a trial home visit that exceeded 30 days and was the last placement setting prior to discharge to reunification.

Strengths/Opportunities:

June 2015: WSA is not meeting the target goal for this measure.

Barriers:

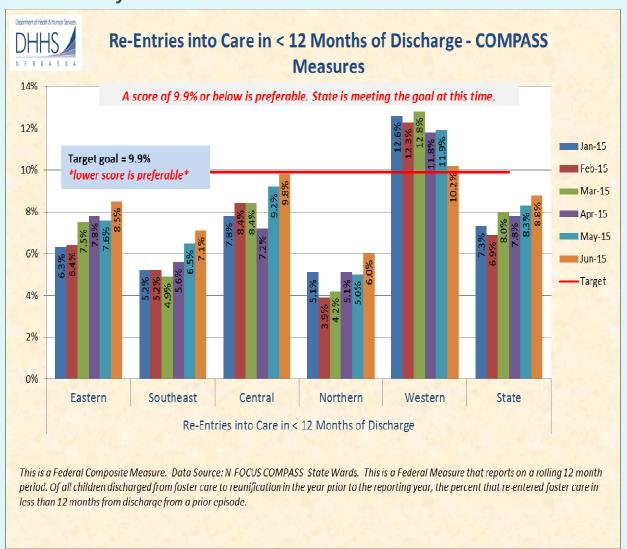
Action Items:

CQI Team Priority:

*Eastern, Northern, Southeast and Western Service Areas

*Refer to Local Service Area Action Plan Forms for detailed Action Items and Strategies for each Service Area.

OUTCOME STATEMENT: Children Will Achieve Timely Permanency



Placement Stability

Strengths/Opportunities:

June 2015: State performance continues to exceed target goal. All Service Areas are exceeding the target goal.

Barriers:

- -Placement disruptions due to child behaviors
- -Shortage of foster placements for older youth with behavior needs.

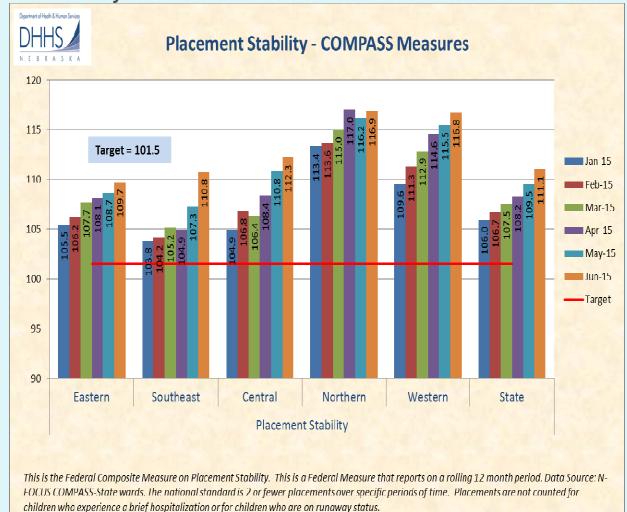
Action Items:

CQI Team Priority:

*Eastern, Southeast, Central and Western Service Areas.

*Refer to Local Service Area Action Plan Forms for detailed Action Items and Strategies for each Service Area.

OUTCOME STATEMENT: Children Will Achieve Timely Permanency





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